

Dear TSM Team Members, customers, and vendors,

As the COVID-19 outbreak continues, TSM is taking steps to reduce the potential risk of exposure to our team, customers, vendors, and local communities. Effective immediately and for the foreseeable future TSM will:

- Suspend or postpone any non-critical visits to TSM facilities. This includes vendors, customers, family and friends.
- Suspend or postpone any non-critical travel. This includes all TSM Team members and includes domestic as well as overseas travel.

This decision was made to protect our team, our customers, vendors, and the communities we operate in. We are taking additional internal measures paying heed to guidelines from the CDC and Department of Health. We will continue to monitor the outbreak and revisit these restrictions when appropriate. We are operating at full staff and continue to produce and ship at pre-outbreak levels. We have also not experienced nor do we anticipate any disruptions from our supply chain.

Despite limiting face to face contact during this period, we will remain available through other forms of communication to satisfy any needs that may arise.

We appreciate the support from all our key stakeholders and look forward to when we can return to business as usual.

Sincerely. Mande

President & CEO Tri Star Metals, LLC

Corporate Headquarters 1851 West Galena Blvd, Ste 101 Aurora, IL 60506 Manufacturing/Distribution

West Coast Distribution 7310 W Roosevelt St, Bldg 2, Ste 28

611 West Lamm Road Freeport, IL 61032

www.tristarmetals.com

ISO 9001:2015 and AS9100D Certified

855-TRI-STAR

Phoenix. AZ 85043